

Set up desktop application

For the deployment of the DUO Desktop application, please contact it-service-desk@tu-braunschweig.de for devices centrally managed by GITZ. For decentralized facilities, please contact your IT coordinator for installation instructions. For self-administered workstations and BYOD devices (including student devices), you will need to install the application yourself on your work computer, for which you will need administrator rights.

To install the application yourself on your work computer, you can find a download link from DUO here: <https://duo.com/docs/checksums#duo-desktop>

The DUO Desktop application can be used as a second factor for logging into the VPN.

Currently, the DUO Desktop application cannot be used for Linux, only for macOS and Windows. A request for support from the manufacturer is pending.

Requirements

- The operating system must be up to date.
- The system password must be set.
- BitLocker must be enabled.
- And the firewall must be enabled.

How to register the desktop application

To add the desktop application as a second factor, please refer to the guide "[Manage devices, add a new mobile device or desktop application](#)".

Revision #5

Created 2026-01-29 12:08:57 UTC by Lenny Naumann

Updated 2026-05-21 11:17:04 UTC by Katharina Ziegner